



Lenore Frances Interiors

INTERIOR DESIGN, REMODELING AND RELOCATION CONCIERGE

Lenore Frances Spinelli
CEO

Relocation Concierge FAQ

30 Millstream Dr.
Mt. Laurel, NJ 08054
856-552-0096

Lenore@lenorefrances.com
www.stresslessmove.com
www.lenorefrances.com

Relocation Concierge FAQ

When and how should we retain Smooth Transition relocation concierge services?

If you are just considering putting your home on the market, we can assist you with services such as de-cluttering and staging. We can also assist you when you have an idea of your move date by [coordinating the details](#) required to make the transition. If you have found a home you are interested in purchasing, we can assist you by inventorying your current furnishings and creating furniture plans for your new home.

We can also coordinate donations, refurbishing of furniture, and many more services. Call us and we can discuss your particular situation and then we can suggest the [appropriate level of services for you](#). It may make sense to retain us for a consultation prior to making any final decisions about your move process.

Don't wait to call because we get booked well in advance. We want to make sure we have the time available to assist you.

How much do Smooth Transition services cost?

It depends on the services you choose. Once we meet with you, we will provide a fee based on the level of service you prefer. Fees can range from \$250 for a few hours to a few thousand dollars. Remember that our services remove your stress and help you get the painful jobs of moving done more quickly. We're experts at making it seem effortless.

What if we decide to add more services after we start working with you?

That is fine, we will do our very best to accommodate your needs. If you need [more services](#) once your project is under way, we do not guarantee availability because of our busy schedule. So plan for what you really need and what you do not want to do yourself. We always find that our clients wish they would have had us do more. And, we find that once they are in the middle of the process and they really "feel the pain," that they are willing to have us do anything to remove it. In the end, investing a little more to prevent that stress may be well worth your sanity. As the saying goes, "You only cry once" when you hire the [best team to assist you](#).

What are my payment options?

Lenore Frances interiors accepts checks for our services and any service provider that we contract with on your behalf. Other service providers will be paid directly by the client through their available payment options.

We are concerned about sharing our security codes or having strangers in our house. How do you handle this?

Lenore Frances Interiors representatives are on site when any service is being provided inside the home. The house key and security system information will not be shared with any other service provider.

What if something gets damaged?

Our insurance covers our services, and our subcontractors and other services providers have been vetted to ensure that they carry coverage as well.

